## **Shipping Policy**

All Frozen Products are packaged and shipped in insulated boxes and dry ice is used to ensure frozen delivery.

Living Better Quail currently ships weekly to any residential address in the contiguous U.S.

We do not ship to any P.O. boxes.

Orders are shipped on Tuesday via UPS Next day air.

Delivery is expected within 48 hours, however we cannot control circumstances out of our control once your package has been shipped. (Examples include inclement weather, lost packages, etc.) We do work to minimize shipping delays.

Orders must be received by Friday at 5 pm the week prior to shipping day.

**Shipping** - calculated based on the dimension and weight of package.

**Cost of Packaging-** As frozen products are packaged in insulated boxes with dry ice, each order is subject to a \$20 charge which covers both insulated box and dry ice.